



GM'S MESSAGE

Dear Members,

In August, internationally renowned photographer Jacob Sjoman visited SICC and took some great pictures of our golf courses, including the one above. This photo captures the beauty of our courses, reminding us to appreciate the delight we have coexisting with an array of wildlife and fauna. Look out for more pictures shot by Jacob in the coming months.

Environmental, Social, and Governance (ESG) Initiatives

SICC is pleased to support the Singapore Green Plan 2030 - a national sustainability initiative that seeks to take action to tackle climate change. As part of this drive we have engaged the Singapore Environmental Council (SEC) to help execute our ESG initiatives. One immediate action, effective 1 October 2022, is that SICC will eliminate single-use plastics in all areas of the Club and encourage Members to bring their own reusable bags and drinking bottles.

Refurbishment Works at Island A-Frame

With refurbishment works completing mid-October, Members and their families can look forward to the resumption of the Island Bar's barbeque weekend nights. In addition, racket sports enthusiasts will be pleased to know that our Open House Pickleball Socials will recommence in the coming months following the installation of the multi-purpose sports flooring.

Bukit Freehold Land

Construction of The Bukit is proceeding well and the aim is to open certain facilities from January 2023. The HR team is busily recruiting approximately 150 F&B employees that will be required when the Club is fully operational. I am pleased to announce the appointment of our new Senior Director of Operations at The Bukit, Mr Luke Gharibian. Luke has worked at a number of leading luxury hotels such as The Westin and The Ritz-Carlton across Europe, Asia and the Caribbean.

While The Bukit is under construction I am delighted to say that the changing rooms will still be available for use by SICC members. Keppel Club also expect the driving range and F&B facilities to be open in October.

Mobile App

I would like to thank Members for the many positive comments regarding the refreshed Mobile App which has now been downloaded more than 8,000 times. Besides golf and facility bookings, other useful functions are:-

- **Weather** - Get real-time updates on the opening and closing of golf courses, driving range, swimming pools, and tennis courts due to inclement weather or maintenance works.
- **Emergency** - access to Medical Emergency Hotlines for both Island and Bukit locations.
- **Statements** - View your consolidated monthly spend.
- **Push Notifications** - Turn on push notifications to receive important Club messages and updates.
- **Feedback** - the Club is exploring the centralisation of all feedback via the Mobile App, so phasing out hard copy feedback forms and Ask Sally.

We are exploring further functionalities within the Mobile App, such as secure digital payment options, and Membership e-card usage for the driving range. If any Members require assistance downloading or using the Mobile App, please contact marcom@sicc.org.sg.

Member Feedback

This year's Annual General Meeting (AGM) will be held on Friday, 30 September 2022. We welcome Members questions by September 22 and will address these before or during the AGM. We will also be surveying Members in November to evaluate satisfaction levels of golfing, sports and recreational facilities, F&B and administrative services. This will help us identify priorities for improvement.

I would like to thank those Members who have taken the time to compliment and encourage our employees. These small gestures have an incredibly positive impact and help build a service-oriented culture and positive atmosphere within the Club.

I look forward to working closely with our Committees and Members to further improve your overall experience at the Club.



Steven Thielke
General Manager